

This rule was filed as NMPS Rule 960.

TITLE 17 PUBLIC UTILITIES AND UTILITY SERVICES
CHAPTER 13 SEWER SERVICES
PART 960 CUSTOMER SERVICE RULES AND REGULATIONS FOR SEWER UTILITIES

17.13.960.1 ISSUING AGENCY: New Mexico Public Service Commission [New Mexico Public Regulation Commission].
[Recompiled 12/30/01]

17.13.960.2 SCOPE:
[Recompiled 12/30/01]

17.13.960.3 STATUTORY AUTHORITY:
[Recompiled 12/30/01]

17.13.960.4 DURATION:
[Recompiled 12/30/01]

17.13.960.5 EFFECTIVE DATE:
[Recompiled 12/30/01]

17.13.960.6 OBJECTIVE:
[Recompiled 12/30/01]

17.13.960.7 DEFINITIONS:
[Recompiled 12/30/01]

17.13.960.8 [TABLE OF CONTENTS:]
A. Customer Service Rules and Regulations
B. Format for Customer Service Rules and Regulations
[Recompiled 12/30/01]

17.13.960.9 CUSTOMER SERVICE RULES AND REGULATIONS: The Customer Service Rules and Regulations set forth in NMPS Rule 960 [17.13.960 NMAC] establish the responsibilities and rights of jurisdictional sewer utilities and their residential customers in their sewer service relationship. Nothing herein shall prevent any utility from adopting Customer Service Rules and Regulations which do not conflict with but which are additional to those set forth herein to cover special circumstances. However, nothing in the preceding sentence shall be construed as relaxing the requirement that a utility choose only one of the Customer Rule 19 formats set forth herein. The election must be made. Any deviation from the selected customer rules and regulations must be requested from, and granted by the Commission.
[Recompiled 12/30/01]

17.13.960.10 FORMAT FOR CUSTOMER SERVICE RULES AND REGULATIONS: For the convenience of the utilities the Customer Service Rules and Regulations herein are set forth in the appropriate format. [See 17.13.960.10.pdf]
[Recompiled 12/30/01]

17.13.960.11 [HISTORY: NMPS Case No. 2277, order dated December 29, 1989, unless otherwise noted.]
[Recompiled 12/30/01]

HISTORY OF 17.13.960 NMAC:

Pre-NMAC History: The material in this part was derived from that previously filed with the Commission of Public Records-State Records Center and Archives.

NMPSC Rule 960, Customer Service Rules And Regulations For Sewer Utilities, 12/29/89.

History of Repealed Material: [RESERVED]